INTERNATIONAL WELCOME CENTER

Guide for international staff and guests

www.imc.ac.at
Dear guest,

we, from the International Welcome Center, support all international students, international guests, and delegations in organisational matters such as planning the journey to Austria, insurance, accommodation and of course provide tips for leisure activities.

This guide shall help you prepare your stay at IMC Krems and thus contains, in a concise form, the most important information necessary to plan your visit in Krems, Austria. It is intended to provide assistance and guidance, offering general and organisational information. In case that some questions remain unanswered, it will be our pleasure to help and answer your questions – feel free to send a message to welcome@fh-krems.ac.at.

We are looking forward to welcoming you to Austria and the IMC Krems University of Applied Sciences!

Greetings from Krems!
Your International Welcome Center Team

International Welcome Center
Hoher Markt 11
3500 Krems
+43 2732 802 ext 526 | ext 263
welcome@fh-krems.ac.at
FIRST THINGS FIRST: THERE ARE NO KANGAROOS IN AUSTRIA.
EVER HEARD OF SISI, MOZART, HALLSTATT AND THE SOUND OF MUSIC?
THAT'S MORE LIKE IT! THAT'S WHO WE ARE. THAT'S AUSTRIA.

Situated right in the heart of Europe, Austria is the perfect location from which to travel around Europe. And thanks to the country’s highly developed railway system, Vienna Airport is only an hour away from Krems. Needless to say, exploring Austria itself is a must as well. The Alps make it an El Dorado for skiers and hikers, and cities like Vienna, Graz and Salzburg have plenty to offer to culture lovers. Or how about taking a dip in lakes so clean that you can drink the water? You’ll never get tired of the beauty of our country – we promise!

Krems is Austria’s most charming university town and belongs to the Greater Vienna Region.
How to reach Krems? Nothing easier than that!

The city of Krems an der Donau is located on the banks of the Danube River in the federal province of Lower Austria approximately 80 kilometers west of Vienna, Austria’s capital city. There are various means of transportation people can use to reach Krems.

Arriving by train

Arriving from Germany or any Western European Countries follow track: Passau-Salzburg-Linz-St. Poelten. At St. Poelten change trains: Trains to Krems leave almost every 50 minutes.

Arriving from Central and Eastern European Countries: Arriving at Vienna Hauptbahnhof (public transport: metro line U1/streetcar line D), you need to get to Franz-Josefsbahnhof (public transport: streetcar line D) or Spittelau (public transport: metro line U4 & U6) or Heiligenstadt (public transport: Metro U4) for trains to Krems.

By plane and car

From Vienna International Airport, follow Airport highway A4, always follow the exit sign Prag-Brünn-Krems continue highway A22 passing Stockerau-Tulln and S5 until you reach Krems, use exit "Zentrum". Should you encounter any problems with your car, like damage, a flat tire, or a breakdown, please check whether your insurance has an agreement with any of the two following companies that can assist:

- ÖAMTC: call 120
- ARBÖ: call 123

Krems also offers a variety of taxi companies. A list of them can be found on the city’s info website: www.krems.info/en/taxi-car-rental

Airport transfer

The company MTS (Mietwagen-Transfer-Service) is offering individual airport transfers. You can book your transfer via email. A transfer to Krems for up to 4 persons costs around € 110, for up to 8 persons around € 145. This might be a good option if you are arriving together with friends or family.

office@mts-mietwagenservice.com
www.mts-mietwagenservice.com

The viennese company Airport Driver is also offering individual airport transfers. You can book your transfer online and will be picked up personally at the airport Vienna. The driver will bring you directly to your accommodation in Krems. The price is € 124 per car for up to 4 persons and € 161 for up to 6 persons. This might be a good option if you are arriving together with friends or family.

www.airportdriver.at/en

By plane – option 1

Vienna Airport (VIE) – Vienna City Center – Krems

From Vienna International Airport you need to get to Franz Josefshafen or to the subway and railway stations Spittelau or Heiligenstadt (approx. transfer time by bus or S-Bahn and subway depending on traffic: 35 – 50 minutes), a little bit quicker but more expensive is the City-Airport-Train (CAT) to the center of Vienna (subway station Landstrasse/Wien Mitte) from where you have to get to Franz Josefshafen or take the subway to Spittelau or Heiligenstadt. Then take the train to Krems. For transfers within Vienna:

www.wien.info/en/travel-info/transport
www.wienerlinien.at/web/wl-en

Trains to Krems leave almost every hour. The last train from Wien Franz-Josefshafen or Spittelau/Heiligenstadt to Krems leaves around 00:10. Further information on the Austrian Railway schedule OEBB is available online. After arrival in Krems it is best to take a taxi to your accommodation. A single taxi ride within Krems costs around € 5 – € 10. For train schedules and tickets: https://fahrplan.oebb.at/bin/query.exe/en?

By plane – option 2

Vienna Airport (VIE) – St. Poelten – Krems

Vienna Airport is directly connected to the Austrian Railway System (OEBB), which guarantees, that every capital of all Austrian provinces can be reached.

Trains to St. Poelten (which is by the way Lower Austria’s Capital) leave VIE from 6:33 am until 9:33 pm in a half-hourly interval (03 / .33).

In St. Poelten, you will have to change the train and it will take another 35 minutes to arrive in Krems (connecting times in St. Poelten not included!).

Good to know: The so called “Railjets” (RJ) from Vienna Airport to St. Poelten offer special compartments for your luggage, the trains from St. Poelten to Krems do not, as those are small trains, which are mainly used by commuters and pupils.
Entry to Austria and visa formalities

In general, international guests must have a valid passport / ID card during their entire stay in Austria. For an intended stay of more than 6 months, the regulations for settlement and residence come into force.

Nationals of EU/EEA Countries and Switzerland

Nationals of EU/EEA countries and Switzerland do not need a visa and enjoy freedom of domicile. For entry into Austria and residence they only need a valid travel document. However, you also need to take care of the mandatory registrations as soon as you are in Austria.

Third country nationals

Third country nationals travelling to Austria for a maximum period of 6 months, must be in possession of a visa. However, some third country nationals may qualify for an exemption from this requirement. Please check the visa requirements for your country.

Visa C (short-stay visa)

The Schengen visa C is intended for touristic, business or visiting purposes (without gainful employment) for a maximum stay of 90 days per 180 days. If a stay of more than 90 days is planned, you should apply for a visa D, which entitles the holder to stay in Austria up to six months.

Each application for a visa is subject to a case-by-case examination by the competent consulate.

Holders of a Schengen visa are in principle entitled to enter and stay in the Schengen States presumed that the requirements of Art. 6 Schengen Borders Code are fulfilled, and the visa is not subject to territorial restrictions.

Visa D (up to 6 months)

Visa D is subject to Austrian national legislation entitling holders to stays of 91 days to 6 months in Austria and can be issued for one or more entries. Please note that an extension of a D visa in Austria is not possible. In the case of an intended stay in Austria for more than 6 months, a residence permit must be applied for.

The issuance of a visa D depends on the information provided by the applicant and thus on whether the intended stay in Austria for more than 90 days seems to be sufficiently documented. In exceptional cases, it is also possible to issue a visa D with a validity up to 12 months (for example on the basis of an international agreement).

A visa D issued by Austria or another Schengen State entitles the holder, to move freely in the territory of the other Schengen States for up to 90 days per 180 days, given that the holder does not plan to take up employment, is in possession of a valid travel document fulfills the relevant conditions of the Schengen Borders Code (Article 6 (1) (a), (c) and (e) of Regulation (EU) 2016/399 of the European Parliament and of the Council of 9 March 2016 establishing a Community Code on the rules governing the movement of persons across borders) and is not on the national list of alerts of the Member State concerned.

Please note that rights acquired in one Schengen State on the basis of national regulations cannot automatically be transferred to another Schengen State. For example, study permits and work permits are in principle limited to the issuing Schengen State only.

The Schengen States

Austria, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Italy, Greece, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden and the non-EU members Switzerland, Norway, Iceland and Liechtenstein.

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For further information on all entry and visa formalities please see: https://oead.at/en/to-austria/entry-and-residence
Accommodation

As a touristic hotspot, Krems offers a wide range of hotels, guesthouses, and student dormitories. The following accommodation recommendations are independently from IMC Krems. Bookings are subject to availability. Nevertheless, when booking please indicate that you are coming to IMC Krems, occasionally you might be offered better rates.

www.krems.info/en/accommodation-offers

Steigenberger Hotel & Spa (4* superior)
Website: hrewards.com/en/steigenberger-hotel-spa-krems
E-mail: reservations@krems-steigenberger.at
Phone: +43 2732/710 10
With view over the River Danube, nestled amongst the surrounding vineyards, the Steigenberger Hotel offers guests a hearty welcome. → Ideal, if you carry out your activities at IMC Campus Krems.

Hotel Unter den Linden (3*)
Website: www.udl.at/?lang=en
E-mail: hotel@udl.at
Phone: +43 2732/82 115
The hotel is in a perfect location. In the middle of the centre of Krems between Steiner Tor – the landmark of Krems as well as the entrance gate to our beautiful old quarter – and the State Gallery of Lower Austria. → Ideal, if you carry out your activities at IMC Campus Krems.

Parkhotel Krems (3*)
Website: parkhotel-krems.at
E-mail: office@parkhotel-krems.at
Phone: +43 660/210 31 61
The hotel is centrally located - right next to the large city park - and is only a few minutes’ walk from the historic centre, the exhibition grounds, the Krems Art Mile, the railway station and, of course, the “Blue Danube”. → Ideal, if you carry out your activities at IMC Campus Krems.

aRTE Hotel Krems (4*)
Website: www.arte-krems.at/en
E-mail: willkommen@arte-krems.at
Phone: +43 2732/711 23
The arte Hotel Krems is located opposite the entrance to Campus Krems, and is, harmoniously nestled between the vineyards of the Krems Valley, Kamptal and the Wachau. In addition to the location, it is also the light-flooded architecture, the modern decor and the facilities that give the hotel its name. → Ideal, if you carry out your activities at IMC Campus Krems.

Compulsory registration

In Austria, every person has to register his/her place of residence. Should you be staying at a hotel this process is done automatically by the hotel/guesthouse. In case you are staying in Austria for a longer period, which requires to organize private accommodation (flat, apartment), you will have to fill out a registration form called Meldezettel. This has to be handed in at the respective authority (when you live in Krems → Bürgerverwaltung Graz or in the State Gallery of Lower Austria). → Ideal, if you carry out your activities at IMC Campus Krems, IMC Piaristengasse or IMC Gozzoburg.

STUDENT RESIDENCES – low budget options*

STUVO (“Studentenwohnheim Krems”)
Website: www.stuvo.at/en/dormitories/krems
E-mail: krems@stuvo.at
Phone: +43 2732/98 282 9000
The house is in the green belt of Krems, close to the Danube river. You have a single room, the bathroom, the toilet and the entry are shared with another student. TV and internet access in your room. There is a kitchen on each floor (tableware is available), the laundry is located in the basement as well as a fitness studio and a sauna. → Ideal, if you carry out your activities at IMC Piaristengasse or IMC Gozzoburg.

Europazentrum (“ÖJAB Krems”)
Website: www.oejab.at/en/students/dormitories/krems
E-mail: krems@oejab.at
Phone: +43 2732 85 106 88
The residence is located near the city centre of Krems, directly located on IMC Campus Krems. All rooms are with shower, toilet, telephone, and internet access. There is a kitchen on each floor, (tableware is not available) the laundry is located on the ground floor. There is a breakfast room and a TV room. Electricity and internet are included. Breakfast will be served from Monday to Friday, but not during the weekend or vacation periods. → Ideal, if you carry out your activities at IMC Piaristengasse or IMC Gozzoburg.

Kolping Campus Krems
Website: www.kolping.at/en
E-mail: campuskrems@kolping.at
Phone: +43 2732 83 541
The residence is located near the city centre of Krems, directly located on IMC Campus Krems. All rooms are with shower, toilet, telephone, and internet access. There is a kitchen in each floor, (tableware is available), the laundry is located in the basement as well as a fitness studio and a sauna. TV and internet access in your room. There is a kitchen on each floor and a TV room. Electricity and internet are included. Breakfast will be served from Monday to Friday, but not during the weekend or vacation periods. → Ideal, if you carry out your activities at IMC Piaristengasse or IMC Gozzoburg.

Bicycle Youth Hostel Krems
Website: bicycleyouthhostels.com/en/steigenberger-hotel-spa-krems
E-mail: reservations@krems.steigenberger.at
Website: www.oejhv.at/en/youth-hostels/lower-austria/krems
E-mail: krems@stuwo.at
Phone: +43 2732 98 282 9000
The hostel for cyclists, situated at the Danube Cycle Path (“Donauradweg”) in the centre of Krems, accommodates 52 guests in 4-bed rooms and 6-bed rooms. → Ideal, if you carry out your activities at IMC Piaristengasse or IMC Gozzoburg.

* Good to keep in mind: Student Residences and Hostels may not offer bedding & towels automatically!
Climate and clothing
In Krems and Austria the weather changes throughout the year. In summer (May to September) temperatures can reach 25 – 30°C, whilst in the winter it can drop to around minus 10°C during the day. From December until March light snowfalls are not unusual. In autumn and spring, it can rain for longer periods of time. Please make sure to bring the right clothing to cope with these weather changes.

Opening hours (shopping)
Shops in Austria are usually closed on Sundays. Regular shops open around 9:00 am and close at around 6:00 pm; some shops are also closed for a lunch break between 12:00 am and 2:00 pm. Supermarkets open around 7:00 am and will close by 8:00 pm without any lunch breaks.

Banks
Every bank/branch store has an ATM machine accessible 24/7. The machines normally accept any foreign Maestro Cards, Master Cards, VISA and other credit card providers. Nearly every hotel, store and restaurant accept Maestro Cards or Credit Cards. The opening hours vary significantly from bank to bank. You should be aware that smaller amounts up to € 5.– to € 10.– are still paid in cash in Austria.

Transportation within Krems
City bus
Krems has 4 city bus lines that travel around the city and to the outskirts of Krems. A one-way ticket is approx. € 1,80. If you plan to ride by bus regularly it is a good option to buy weekly or monthly passes. From Monday to Friday the city buses leave from the train station (every 30 minutes) from 6:30 to 18:30. On Saturdays you can use the buses from 6:30 to 12:30.

Train
In Krems, the train station is located at a ten-minutes-walking distance from the IMC Piaristengasse, and a ten minutes’ bus ride from the Campus Krems. Timetables are available at the train station and at www.oebb.at. If you intend to stay for a longer period in Austria and will regularly travel Austria, we recommend to buy the „ÖBB Vorteilscard“ which allows you to get a 50 % reduction on all train tickets within Austria.

Taxi
Krems also offers a variety of taxi companies. A list of them can be found on the city’s info website: Calling a taxi might sometimes be inevitable. The telephone numbers for taxis in Krems are: www.krems.info/en/taxi-car-rental

Emergency numbers (within Austria)
Police (Polizei) phone: 133
Fire department (Feuerwehr) phone: 122
Ambulance / medical emergency phone: 144
Euro Emergency Call phone: 112

Medical information
In case you get sick or injured during your time in Krems, there are plenty of doctors and a hospital you can go to.

General practitioners
Dr. Bockhorn-Schöfmann; Pfarrplatz 4, 3500 Krems; phone: +43 (0)2732/73487
Dr. Franz Leitgeb; Wienerstr. 5/5, 3500 Krems; phone: +43 (0)2732/74433

Dentists
Dr. Peter Fugger; Heinemannstraße 4, 3500 Krems; phone: +43 (0)2732/83344
Zahnambulatorium Krems, Dr.-J.-M.-Eder-Gasse 3, 3500 Krems, phone +43 (0)50899-1060

ENT – Ear Nose Throat Doctor
Dr. Helga Fichtenbauer, Althangasse 2, 3500 Krems, phone: +43 (0)2732/81616

Pharmacies in Krems
Opening hours are usually 8.00 am – 12.00 am and 02:30 pm – 06:00 pm.
- Adler Apotheke; Obere Landstraße 3, 3500 Krems
- Mohrenapotheke; Obere Landstraße 2, 3500 Krems
- WienerTor Apotheke; Untere Landstraße 56, 3500 Krems
- Apotheke zum Engel; Steiner Landstraße 80, 3500 Krems-Stein
Eating and drinking

An incredible variety of excellent gastronomy awaits you in Krems. From traditional coffee houses, typical inns to award-winning restaurants and centuries-old wine taverns (Heuriger) – whatever you have in mind, a real treat waits for you!

Restaurant options on Campus Krems

Café Virginier (café & snacks)
Monday – Friday: 8.00 am – 4.00 pm

MENSA – Students’ restaurant
Campus Krems
Monday – Friday: 11.00 am – 2.00 pm

2Stein Krems (burger & steak)
Monday – Thursday: 11.00 am – 11.00 pm
Friday: 11.00 am – midnight
Saturday: 9.00 am – 10.00 pm
www.2stein.at

Filmbar Krems (bowl, curry, international)
Wednesday – Saturday: 11.00 am – 9.00 pm
www.filmbar.at/eat-drink

Restaurant options near IMC Piaristengasse & IMC Gozzoburg

Both locations are in the old town of Krems, so this is an opportunity to visit a restaurant in the beautiful pedestrian area of the old town. Find a few possibilities here:

MARKTSPIEL (modern)
Monday – Thursday: 9.00 am – 11.00 pm
Friday & Saturday 9.00 am – midnight
www.markt-spiel.at

Al Capone (italian)
Tuesday – Sunday: 11.00 am – 11.00 pm
www.alcapone.at/

Ja Mas (greek)
Monday, Wednesday – Saturday: 11.30 am – 2.30 pm & 5.30 pm – 10.00 pm
Sunday: 11.30 am – 10.00 pm
www.jamas.at

Schmid’s (burger & steak)
Monday – Wednesday: 11.00 am – 11.00 pm
Thursday – Saturday: 11.00 am – midnight
www.schmids.at

Hofbräu am Steinertor (traditional)
Every day: 11.00 am – 10.00 pm
www.hofbraeu-am-steinertor.at

For further details and restaurant options visit the website of Krems info: www.krems.info/en/enjoyment
IMC contacts

IMC Krems University of Applied Sciences
Campus Krems, Am Campus, 3500 Krems
IMC Piaristengasse, Piaristengasse 1, 3500 Krems (official postal address)
IMC Gozzoburg, Hoher Markt 11, 3500 Krems
phone: +43 (0)2732/802
fax: +43 (0)2732/802-4
e-mail: office@fh-krems.ac.at
website: www.imc.ac.at
Erasmus ID: A KREMS 03

IT Support
IMC Campus Krems, wing G, 1st floor | wing G1, 2nd floor
phone: +43 2732 / 802 555
e-mail: support@fh-krems.ac.at

Human Resources
IMC Campus Krems, wing G, 4th floor
phone: +43 2732 / 802
e-mail: personal@fh-krems.ac.at

International Welcome Center
Office: IMC Gozzoburg, Hoher Markt 11, 3500 Krems
phone: +43 (0)2732/802-526 or -263
e-mail: welcome@fh-krems.ac.at

Manager International Welcome Center
Doris MOLNAR (she/her)
phone: +43 (0)2732/802-526
mobile: +43 (0) 664/88584194
e-mail: welcome@fh-krems.ac.at

Assistant International Welcome Center
Blanca BRAUN, BA (she/her)
phone: +43 (0)2732/802-263
e-mail: welcome@fh-krems.ac.at

Julia FUCHS, BA (she/her)
phone: +43(0)2732/802-334
e-mail: welcome@fh-krems.ac.at