

INTERNATIONAL WELCOME CENTER

# Guide for international staff and guests

# Welcome to IMC Krems University of Applied Sciences

Dear gues

we, from the International Welcome Center, support all international students, international guests, and delegations in organisational matters such as planning the journey to Austria, insurance, accommodation and of course provide tips for leigure activities

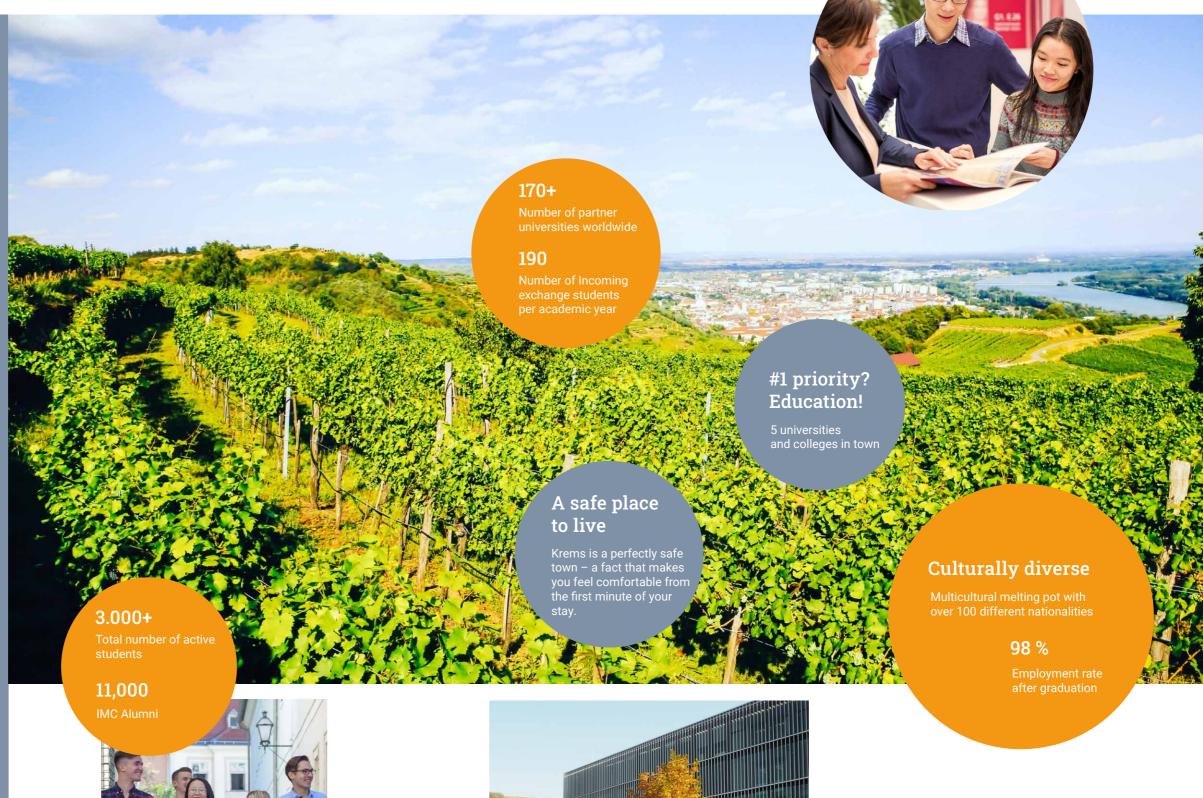
This guide shall help you prepare your stay at IMC Krems and thus contains, in a concise form, the most important information necessary to plan your visit in Krems, Austria. It is intended to provide assistance and guidance, offering general and organisational information. In case that some questions remain unanswered, it will be our pleasure to help and answer your questions — feel free to send a message to welcome@fh-krems.ac.at.

We are looking forward to welcoming you to Austria and the IMC Krems University of Applied Sciences!

Greetings from Krems!

Your International Welcome Center Team

International Welcome Center Hoher Markt 11 3500 Krems +43 2732 802 ext 526 | ext 263 welcome@fh-krems.ac.at







# Austria at a glance

FIRST THINGS FIRST: THERE ARE NO KANGAROOS IN AUSTRIA. EVER HEARD OF SISI, MOZART, HALLSTATT AND THE SOUND OF MUSIC? THAT'S MORE LIKE IT! THAT'S WHO WE ARE. THAT'S AUSTRIA.



London

21 HRS. TRAIN TIME

Berlin

8 HRS. TRAIN TIME

Prague

13 HRS. TRAIN TIME

Rome

(NIGHTJET)

# How to reach Krems? Nothing easier than that!

THE CITY OF KREMS AN DER DONAU IS LOCATED ON THE BANKS OF THE DANUBE RIVER IN THE FEDERAL PROVINCE OF LOWER AUSTRIA APPROXIMATELY 80 KILO-METERS WEST OF VIENNA, AUSTRIA'S CAPITAL CITY. THERE ARE VARIOUS MEANS OF TRANSPORTATION PEOPLE CAN USE TO REACH KREMS.



#### Arriving by train

Arriving from Germany or any
Western European Countries
follow track: Passau-Salzburg-LinzSt. Poelten. At St. Poelten change
trains. Trains to Krems leave almost
every 50 minutes.

Arriving from Central and Eastern European Countries: Arriving at Vienna Hauptbahnhof (public transport: metro line U1/streetcar line D), you need to get to Franz-Josefsbahnhof (public transport: streetcar line D) or Spittelau (public transport: metro line U4 & U6) or Heiligenstadt (public transport: Metro U4) for trains to Krems.

#### By plane and car

From Vienna International Airport, follow Airport highway A4, always follow the exit sign Prag-Brünn-Krems continue highway A22 passing Stockerau-Tulln and S5 until you reach Krems, use exit "Zentrum". Should you encounter any problems with your car, like damage, a flat tire, or a breakdown, please check whether your insurance has an agreement with any of the two following companies that can assist:

- ÖAMTC: call 120
- ARBÖ: call 123

Krems also offers a variety of taxi companies. A list of them can be found on the city's info website: www.krems.info/en/taxi-car-rental

#### Airport transfer

The company MTS (Mietwagen-Transfer-Service) is offering individual airport transfers. You can book your transfer via email. A transfer to Krems for up to 4 persons costs around € 110, for up to 8 persons around € 145. This might be a good option if you are arriving together with friends or family.

#### office@mts-mietwagenservice.com www.mts-mietwagenservice.com

The viennese company Airport Driver is also offering individual airport transfers. You can book your transfer online and will be picked up personally at the airport Vienna. The driver will bring you directly to your accommodation in Krems. The price is € 124 per car for up to 4 persons and € 161 for up to 6 persons. This might be a good option if you are arriving together with friends or family.

www.airportdriver.at/en

#### By plane – option 1

Vienna Airport (VIE) – Vienna City Center – Krems

From Vienna International Airport you need to get to Franz Josefsbahnhof or to the subway and railway stations Spittelau or Heiligenstadt (approx. transfer time by bus or S-Bahn and subway depending on traffic: 35 – 50 minutes), a little bit quicker but more expensive is the City-Airport-Train (CAT) to the center of Vienna (subway station Landstrasse /Wien Mitte) from where you have to get to Franz Josefsbahnhof or take the subway to Spittelau or Heiligenstadt. Then take the train to Krems. For transfers within Vienna:

#### www.wien.info/en/travel-info/ transport

#### www.wienerlinien.at/web/wl-en

Trains to Krems leave almost every hour. The last train from Wien Franz-Josefsbahnhof or Spittelau/Heiligenstadt to Krems leaves around 00:10. Further information on the Austrian Railway schedule OEBB is available online. After arrival in Krems it is best to take a taxi to your accommodation. A single taxi ride within Krems costs around  $\leq 5 - \leq 10$ . For train schedules and tickets: https://fahrplan.oebb.at/bin/query.exe/en?

#### By plane - option 2

Vienna Airport (VIE) – St. Poelten – Krems

Vienna Airport is directly connected to the Austrian Railway System (OEBB), which guarantees, that every capital of all Austrian provinces can be reached.

Trains to St. Poelten (which is by the way Lower Austria's Capital) leave VIE from 6:33 am until 9:33 pm in a half-hourly interval (.03 / .33). In St. Poelten, you will have to change the train and it will take another 35 minutes to arrive in Krems (connecting times in St. Poelten not included!).

Good to know: The so called "Railjets" (RJ) from Vienna Airport to St. Poelten offer special compartments for your luggage, the trains from St. Poelten to Krems do not, as those are regional and small trains, which are mainly used by commuters and pupils.



# Entry to Austria and visa formalities

In general, international guests must have a valid passport / ID card during their entire stay in Austria. For an intended stay of more than 6 months, the regulations for settlement and residence come into force.

#### Nationals of EU/EEA Countries and Switzerland

Nationals of EU/EEA countries and Switzerland do not need a visa and enjoy freedom of domicile. For entry into Austria and residence they only need a valid travel document. However, you also need to take care of the mandatory registrations as soon as you are in Austria.

#### Third country nationals

Third country nationals travelling to Austria for a maximum period of 6 months, must be in possession of a visa. However, some third country nationals may qualify for an exemption from this requirement. Please check the visa requirements for your country.

www.bmi.gv.at/202/Fremdenpolizei\_und\_Grenzkontrolle/Visumpflichtige\_ Laender/files/EN\_HP\_BMI\_Visaliste\_BF\_20230816.pdf

#### Visa C (short-stay visa)

The Schengen visa C is intended for touristic, business or visiting purposes (without gainful employment) for a maximum stay of 90 days per 180 days. If a stay of more than 90 days is planned, you should apply for a visa D, which entitles the holder to stay in Austria up to six months.

Each application for a visa is subject to a case-by-case examination by the competent consulate.

Holders of a Schengen visa are in principle entitled to enter and stay in the Schengen States presumed that the requirements of Art. 6 Schengen Borders Code are fulfilled, and the visa is not subject to territorial restrictions.

#### **The Schengen States**

Austria, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Italy, Greece, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, and the non-EU members Switzerland, Norway, Iceland and Liechtenstein.

#### Visa D (up to 6 months)

Visa D is subject to Austrian national legislation entitling holders to **stays of 91 days to 6 months** in Austria and can be issued for one or more entries. Please note that an extension of a D visa in Austria is not possible. In the case of an intended stay in Austria for more than 6 months, a residence permit must be applied for.

The issuance of a visa D depends on the information provided by the applicant and thus on whether the intended stay in Austria for more than 90 days seems to be sufficiently documented. In exceptional cases, it is also possible to issue a visa D with a validity up to 12 months (for example on the basis of an international agreement).

A visa D issued by Austria or another Schengen State entitles the holder, to move freely in the territory of the other Schengen States for up to 90 days per 180 days, given that the holder does not plan to take up employment, is in possession of a valid travel document fulfils the relevant conditions of the Schengen Borders Code (Article 6 (1) (a), (c) and (e) of Regulation (EU) 2016/399 of the European Parliament and of the Council of 9 March 2016 establishing a Community Code on the rules governing the movement of persons across borders) and is not on the national list of alerts of the Member State concerned.

Please note that rights acquired in one Schengen State on the basis of national regulations cannot automatically be transferred to another Schengen State. For example, study permits and work permits are in principle limited to the issuing Schengen State only.



For further information on all entry and visa formalities please see:
https://oead.at/en/to-austria/entry-and-residence

## Accommodation

AS A TOURISTIC HOTSPOT, KREMS OFFERS A WIDE RANGE OF HOTELS, GUESTHOUSES, AND STUDENT DORMITORIES. THE FOLLOWING ACCOMMODATION RECOMMENDATIONS ARE INDEPENDENTLY FROM IMC KREMS. BOOKINGS ARE SUBJECT TO AVAILABILITY. NEVERTHELESS, WHEN BOOKING PLEASE INDICATE THAT YOU ARE COMING TO IMC KREMS, OCCASIONALLY YOU MIGHT BE OFFERED BETTER RATES.

www.krems.info/en/accommodation-offers





#### Steigenberger Hotel & Spa (4\* superior)

Website: hrewards.com/en/steigenberger-hotel-spa-krems e-mail: reservations@krems.steigenberger.at

phone: +43 2732/710 10

With view over the River Danube, nestled amongst the surrounding vineyards, the Steigenberger Hotel offers guests a hearty welcome. → *Ideal*, *if you carry out your activities at IMC Campus Krems*.

#### Hotel Unter den Linden (3\*)

Website: www.udl.at/?lang=en e-mail: hotel@udl.at

phone: +43 2732/82 115

The hotel is in a perfect location. In the middle of the centre of Krems between Steiner Tor − the landmark of Krems as well as the entrance gate to our beautiful old quarter − and the State Gallery of Lower Austria. → Ideal, if you carry out your activities at IMC Campus Krems, IMC Piaristengasse or IMC Gozzoburg.

#### Parkhotel Krems (3\*)

Website: parkhotel-krems.at e-mail: office@parkhotel-krems.at

phone: +43 660/210 31 61

The hotel is centrally located - right next to the large city park - and is only a few minutes' walk from the historic centre, the exhibition grounds, the Krems Art Mile, the railway station and, of course, the "Blue Danube". → Ideal, if you carry out your activities at IMC Piaristengasse or IMC Gozzoburg.

#### aRTE Hotel Krems (4\*)

Website: www.arte-krems.at/en e-mail: willkommen@arte-krems.at

phone: +43 2732/711-23

The arte Hotel Krems is located opposite the entrance to Campus Krems, and is , harmoniously nestled between the vineyards of the Krems Valley, Kamptal and the Wachau. In addition to the location, it is also the light-flooded architecture, the modern decor and the facilities that give the hotel its name. 

Ideal, if you carry out your activities at IMC Campus Krems.



# **Compulsory** registration

In Austria, every person has to register his/her place of residence. Should you be staying at a hotel this process is done automatically by the hotel/guesthouse. In case you are staying in Austria for a longer period, which requires to organize private accommodation (flat, apartment), you will have to fill out a registration form called *Meldezettel*.

This has to be handed in at the respective authority (when you live in Krems → Bürgerservicestelle Magistrat Krems) + your passport and needs to be done withing the first three days after your arrival. Do not forget to deregister before leaving Austria.

#### Gasthof/Hotel/Suites Klinglhuber (3\* – 4\*sup)

Website: www.klinglhuber.com/en e-mail: hotel@klinglhuber.com

phone: +43 2732/86960

Traditional family run hotels with different categories (Gasthof Klinglhuber 3\*/ Hotel Klinglhuber 4\*/ Suites Klinglhuber 4\*sup). All of the properties are located next to each other, right at the beginning of the inner city pedestrian zone (old town). → Ideal if you carry out your activities at IMC Piaristengasse or IMC Gozzoburg.

#### STUDENT RESIDENCES - low budget options\*

#### STUWO ("Studentenwohnheim Krems")

Website: www.stuwo.at/en/dormitories/krems

e-mail: krems@stuwo.at

phone: +43 2732 98 282 9000

The house is in the green belt of Krems, close to the Danube river. You have a single room, the bathroom, the toilet and the entry are shared with another student. TV and internet access in your room. There is a kitchen on each floor (tableware is available), the laundry is located in the basement as well as a fitness studio and a sauna. → IMC Campus Krems, IMC Piaristengasse and IMC Gozzoburg are reachable within 15 − 20 minutes walking.

#### Europazentrum ("ÖJAB Krems")

Website: www.oejab.at/en/students/dormitories/krems

e-mail: krems@oejab.at

phone: +43 2732 85 106 88

The house is located directly in the city centre of Krems, only a ten-minutes-walk either to IMC Piaristengasse or IMC Campus Krems. All rooms are with shower, toilet, telephone, and internet access. There is a kitchen in each floor, (tableware is not available) the laundry is located on the ground floor. There is a breakfast room and a TV room. Electricity and internet are included. Breakfast will be served from Monday to Friday, but not during the weekend or vacation periods. → Ideal, if you carry out your activities at IMC Piaristengasse or IMC Gozzoburg.

#### **Kolping Campus Krems**

Website: krems.kolping.at/en e-mail: campuskrems@kolping.at

phone: +43 2732 83 541

The residence is located near the city centre of Krems, directly located on IMC Campus Krems. All rooms are with shower, toilet, telephone, TV, and internet access. There is a kitchen corner in each room (tableware is not available), the laundry is on the ground floor.  $\rightarrow$  *Ideal, if you carry out your activities at Campus Krems*.

#### Bicycle Youth Hostel Krems

Website: www.oejhv.at/en/youth-hostels/lower-austria/krems

e-mail: office.3500@hostel.or.at

phone: +43 2732 83 452

The hostel for cyclists, situated at the Danube Cycle Path ("Donauradweg") in the centre of Krems, accommodates 52 guests in 4-bed rooms and 6-bed rooms. All rooms are equipped with shower and WC. There is a lockable garage for the cycles.  $\rightarrow$  Ideal, if you carry out your activities at IMC Campus Krems, IMC Piaristengasse or IMC Gozzoburg.

\* Good to keep in mind: Student Residences and Hostels may not offer bedding & towels automatically!

# Useful information about Krems



Under the following link you can find tips for your leisure program/free time:

www.krems.info/en/events

#### Climate and clothing

In Krems and Austria the weather changes throughout the year. In summer (May to September) temperatures can reach  $25-30^{\circ}$ C, whilst in the winter it can drop to around minus  $10^{\circ}$ C during the day. From December until March light snowfalls are not unusual. In autumn and spring, it can rain for longer periods of time. Please make sure to bring the right clothing to cope with these weather changes.

#### Opening hours (shopping)

Shops in Austria are usually closed on Sundays. Regular shops open around 9:00 am and close at around 6:00 pm; some shops are also closed for a lunch break between 12:00 am and 2:00 pm. Supermarkets open around 7:00 am and will close by 8:00 pm without any lunch breaks.

#### Banks

Every bank/branch store has an ATM machine accessible 24/7. The machines normally accept any foreign Maestro Cards, Master Cards, VISA and other credit card providers. Nearly every hotel, store and restaurant accept Maestro Cards or Credit Cards. The opening hours vary significantly from bank to bank. You should be aware that smaller amounts up to € 5,− to € 10,− are still paid in cash in Austria.

### Transportation within Krems City bus

Krems has 4 city bus lines that travel around the city and to the outskirts of Krems. A one-way ticket is approx. € 1,80. If you plan to ride by bus regularly it is a good option to buy weekly or monthly passes. From Monday to Friday the city buses leave from the train station (every 30 minutes) from 6:30 to 18:30. On Saturdays you can use the buses from 6:30 to 12:30. Link to www.krems.info/stadtbus-krems-2





#### Train

In Krems, the train station is located at a ten-minutes-walking distance from the IMC Piaristengasse, and a ten minutes' bus ride from the Campus Krems. Timetables are available at the train station and at *www.oebb.at*. If you intend to stay for a longer period in Austria and will regularly travel Austria, we recommend to buy the "ÖBB Vorteilscard" which allows you to get a 50 % reduction on all train tickets within Austria.

#### Taxi

Krems also offers a variety of taxi companies. A list of them can be found on the city's info website: Calling a taxi might sometimes be inevitable. The telephone numbers for taxis in Krems are: www.krems.info/en/taxi-car-rental

#### **Emergency numbers (within Austria)**

| Police (Polizei)              | phone: 133 |
|-------------------------------|------------|
| Fire department (Feuerwehr)   | phone: 122 |
| Ambulance / medical emergency | phone: 144 |
| Euro Emergency Call           | phone: 112 |

Police department Krems and Lost & Found: phone: +43 5913 3344 0305

#### Medical information

In case you get sick or injured during your time in Krems, there are plenty of doctors and a hospital you can go to.

#### **General practitioners**

- Dr. Bockhorn-Schöfmann; Pfarrplatz 4, 3500 Krems; phone: +43 (0)2732/73487
- Dr. Franz Leitgeb; Wienerstr. 5/5, 3500 Krems; phone: +43 (0)2732/74433

#### Dentists

- Dr. Peter Fugger; Heinemannstraße 4, 3500 Krems; phone: +43 (0)2732/83344
- Zahnambulatorium Krems, Dr.-J.-M.-Eder-Gasse 3, 3500 Krems, phone +43 (0)50899-1060

#### ENT - Ear Nose Throat Doctor

 Dr. Helga Fichtenbauer, Althangasse 2, 3500 Krems, phone: +43 (0)2732/81616

#### Pharmacies in Krems

Opening hours are usually 8.00 am - 12:00 am and 02:30 pm - 06:00 pm.

- Adler Apotheke; Obere Landstraße 3, 3500 Krems
- Mohrenapotheke; Obere Landstraße 2, 3500 Krems
- Wienertor Apotheke; Untere Landstraße 56, 3500 Krems
- Apotheke zum Engel; Steiner Landstraße 80, 3500 Krems-Stein

# Eating and drinking

An incredible variety of excellent gastronomy awaits you in Krems. From traditional coffee houses, typical inns to award-winning restaurants and centuries-old wine taverns (Heuriger) – whatever you have in mind, a real treat waits for you!



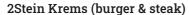
#### **Restaurant options on Campus Krems**

#### Café Virginier (café & snacks)

Monday - Friday: 8.00 am - 4.00 pm

#### MENSA – Students' restaurant Campus Krems

Monday - Friday: 11:00 am - 2:00 pm



Monday - Thursday: 11.00 am - 11.00 pm Friday: 11.00am - midnight

Saturday: 9.00 am - midnight Sunday: 9.00 am - 10.00 pm

www.2stein.at

#### Filmbar Krems (bowl, curry, international)

Wednesday – Saturday: 11.00 am – 9.00 pm www.filmbar.at/eat-drink



### Restaurant options near IMC Piaristengasse & IMC Gozzoburg

Both locations are in the old town of Krems, so this is an opportunity to visit a restaurant in the beautiful pedestrian area of the old town. Find a few possibilities here:

#### MARKTSPIEL (modern)

Monday – Thursday: 9.00 am – 11.00 pm Friday & Saturday 9.00 am – midnight www.markt-spiel.at

#### Al Capone (italian)

Tuesday – Sunday: 11.00 am – 11.00 pm www.alcapone.at/

#### Ja Mas (greek)

Monday, Wednesday – Saturday: 11.30 am – 2.30 pm & 5.30 pm – 10.00 pm Sunday: 11.30 am – 10.00 pm www.jamas.at



#### Schmid's (burger & steak)

Monday – Wednesday: 11.00 am – 11.00 pm Thursday – Saturday: 11.00 am – midnight www.schmids.at

#### Hofbräu am Steinertor (traditional)

Every day: 11.00 am - 10.00 pm www.hofbraeu-am-steinertor.at

For further details and restaurant options visit the website of Krems info: www.krems.info/en/enjoyment



### **IMC** contacts

#### **IMC Krems University of Applied Sciences**

Campus Krems, Am Campus, 3500 Krems

IMC Piaristengasse, Piaristengasse 1, 3500 Krems (offical postal address)

IMC Gozzoburg, Hoher Markt 11, 3500 Krems

phone: +43 (0)2732/802 fax: +43 (0)2732/802-4 e-mail: office@fh-krems.ac.at website: www.imc.ac.at Erasmus ID: A KREMS 03

#### IT Support

IMC Campus Krems, wing G, 1st floor | wing G1, 2nd floor

phone: +43 2732/ 802 555 e-mail: support@fh-krems.ac.at

#### **Human Resources**

IMC Campus Krems, wing G, 4th floor

phone: +43 2732 / 802

e-mail: personal@fh-krems.ac.at

#### International Welcome Center

Office: IMC Gozzoburg, Hoher Markt 11, 3500 Krems

phone: +43 (0)2732/802-526 or -263 e-mail: welcome@fh-krems.ac.at

#### Manager International Welcome Center

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### IMC. It's all in me.

**IMC Krems** University of Applied Sciences 3500 Krems

International Welcome Center +43 2732 802 526 or 263 welcome@fh-krems.ac.at www.imc.ac.at















#### Akkreditierungen





#### Mitgliedschaften





